

## smsng-c32 VESA adapter

# Assembly instructions

The VESA adapter is compatible with the following monitors from Samsung (samsung.com):

***C24H711, C27H711, C32H711***

With the VESA adapter, you can easily attach your SAMSUNG monitor to a monitor arm with a VESA hole pattern (**75 x 75mm**). Use the supplied screws and nuts for this.

Direct wall mounting is NOT possible as the VESA adapter already contains metric threads through which no screws can be inserted for mounting to the wall.



# Important Safeguards



Please read this manual carefully and keep it for future reference. If you pass the product on to third parties, this manual should always be included. Ignoring these instructions may result in injuries or damage to people and products, for which we cannot accept any liability.

## IMPORTANT - FOR FUTURE REFERENCE.

- The use of this product should always be in accordance with the specified safety instructions.
- Do not install your VESA adapter in combination with the monitor in places where people are underneath.
- Do not exceed the maximum weight of the compatible monitor models, as this may result in serious injuries or property damage.
- Pay attention to the maximum ambient temperature of 35°C when using the product.
- Do not mount the VESA adapter near a heat source or in direct sunlight, as this may cause the adapter to overheat.
- Check if your mounting point (e.g., monitor arm) can support the weight of the monitor with the VESA adapter.
- The product is designed exclusively for mounting with a hole pattern of 75x75 mm.
- After installing the VESA adapter, the position of the monitor must be readjusted to ensure proper ergonomics.

### **WARNING**

**Ensure that the device is turned off and disconnected from the power supply before installation to avoid possible injuries or damage.**

## 1. Before First Use

Check the product carefully for possible transport damage and for the absence of accessories, such as screws, which should be included in the scope of delivery.

### **CAUTION**

**Make sure that packaging materials and small screws and parts contained therein are inaccessible to children to minimize the risk of choking and other risks.**

## 2. Maintenance and Cleaning

### 2.1 Maintenance

- It is recommended to check every three months that all screws are still tight. Also, regularly check the condition of all components of the product.
- Store the product in a cool and safe place, ideally at a maximum storage temperature of 40°C. For additional safety, keep the product away from children and preferably in its original packaging.
- Avoid any vibrations and shocks so as not to affect the life and functionality of the product.

## 2.2 Cleaning

- No corrosive or hot cleaning agents should be used to clean the product. Likewise, wire brushes, metal or other sharp materials are unsuitable for cleaning and should not be used.
- For gentle and effective cleaning, the use of a soft, damp cloth is recommended.

## 3. Waste Disposal

For the disposal of this product we recommend to contact the responsible local authorities or disposal services. They can provide you with detailed information on available disposal options and recycling centers in your area.

## 4. Manufacturer Information

3idee S.à r.l.  
19 Rue de Bitbourg  
L-1273 Luxembourg  
Luxembourg

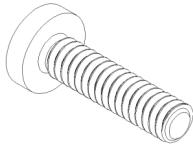
**mail:** [info@3idee.eu](mailto:info@3idee.eu)

## 5. Help and Feedback

If you need help with your article, we are here for you. We also appreciate any feedback.

<https://help.3idee.eu/en/contact>

## Scope of Delivery Accessories



**4x** M4x16 Screw with cross  
recess (**SP12**)

## Horizontal / Vertical Alignment

Please note: Not all VESA adapters and monitors are designed for vertical (upright) orientation. This limitation is often due to the specific geometry of the adapter or monitor. Do not ignore this information, as the load limit of the adapter can quickly be exceeded if not installed properly.

We are continuously working on developing monitors and adapters that are also suitable for vertical orientation.

However, monitors are designed for horizontal alignment by default.

**Horizontal  
Mounting: YES**



**Vertical  
Mounting: YES**



# Assembly Instruction as Video

# Assembly Instruction

## Step 1

Remove the base of your Samsung Curved Monitor if it is already attached.

To do this, use a screwdriver or pen to **press** the button labeled "**Service**". (Figure 1)

The stand is now unlocked. Now turn the foot to the right to release it.

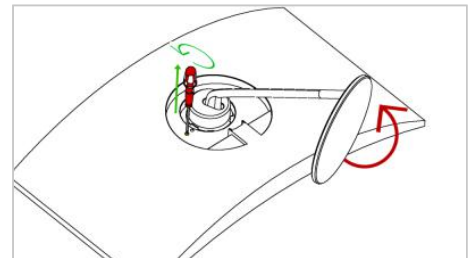


Figure 1

## Step 2

Now pull the stand upwards. (Figure 2)

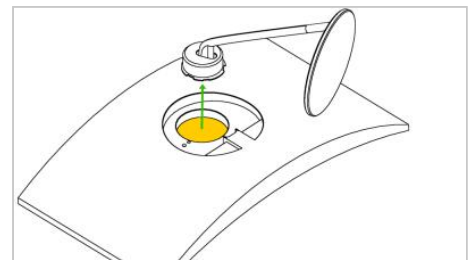


Figure 2

## Step 3

Now take the VESA adapter and align it as shown using the lines on the VESA adapter and the dot on the monitor. (Figure 3)

Make sure that the "up" mark is aligned with the top edge of the monitor.

This is necessary to be able to screw the adapter into the mount correctly.

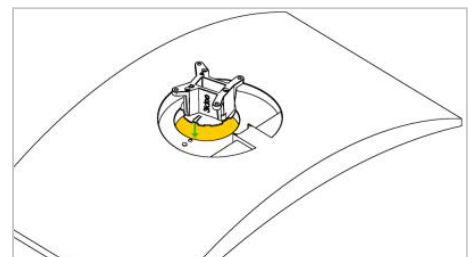


Figure 3

## Step 4

Now turn the VESA adapter to the right until **you hear** it click into place. (Figure 4)

**The VESA adapter should now no longer be able to come loose!**

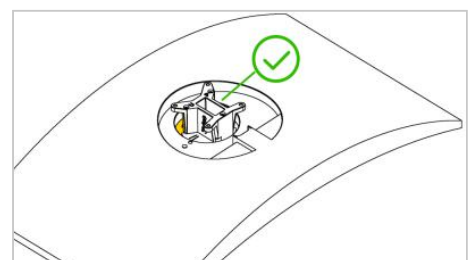


Figure 4

## Step 5

⚠ **NOTE:** If the instructions provided in this step are not suitable for your device, please follow the manufacturer's mounting guidelines for your monitor arm or swivel arm to attach the monitor to the wall or the swivel arm.

For this step, we recommend having a **2nd person**.

Now lift the monitor and hold it against your monitor mount. Attach the VESA adapter using the 4 included M4x14 screws (**Screw bag: SP2**).

It is best to first secure 2 screws diagonally so that the monitor cannot fall down, allowing you to easily attach the remaining screws.

⚠ **NOTE:** Pay attention to the correct screws!

(Figure 3)

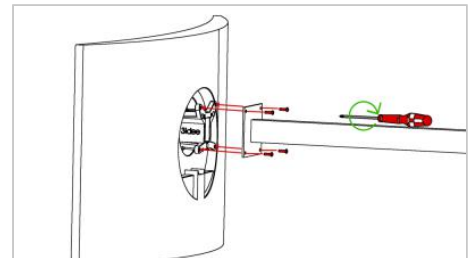


Figure 3

## Step 6

Please check that all 4 screws are properly tightened. (Figure 6)

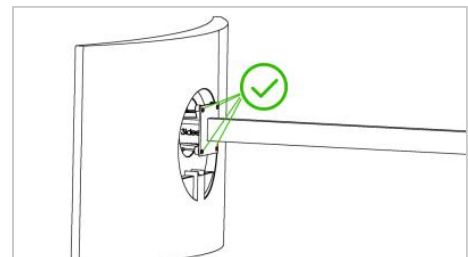


Figure 6