hp-27cr VESA adapter

Assembly instructions

The VESA adapter is compatible with the following All-in-One PCs from (hp.com):

24-cr0000ng, 24-cr0002ng, 24-cr0005ng, 24-cr0006ng, 24-cr0007ng, 24-cr0101ng, 24-cr0102ng, 24-cr0103ng, 24-cr0107ng, 24-cr0205ng, 24-cr0400ng, 24-cr0401ng, 24-cr0701ng, 24-cr0703ng, 24-cr0706ng, 27-cr0001ng, 27-cr0005ng, 27-cr0006ng, 27-cr0007ng, 27-cr0008ng, 27-cr0009ng, 27-cr0106ng, 27-cr0108ng, 27-cr0109ng, 27-cr0301ng, 27-cr0402ng, 27-cr0455ng, 27-cr0456ng, 27-cr0701ng, 27-cr0702ng, 27-cr0703ng, 27-cr1750ng, 27-cr1755ng, 27-cr1770ng

With the VESA adapter, you can easily attach your HP All-in-One PC to a monitor arm with a VESA hole pattern (**75 x 75 mm**). Use the supplied screws and nuts for this.

Direct wall mounting is NOT possible, as the VESA adapter already contains metric threads through which no screws can be inserted for attachment to the wall.

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Important Safeguards

Please read these instructions carefully and keep them for future reference. If you pass the product on to third parties, these instructions should always be included. Failure to follow these instructions may result in injury or damage to persons or the product, for which we cannot accept any liability.

IMPORTANT - KEEP FOR FUTURE REFERENCE.

• This product should always be used in accordance with the specified safety instructions.
• Do not install your VESA adapter in combination with the monitor in places where there are people below.
• Do not exceed the maximum weight of the compatible monitor models as this may result in serious injury or damage to property.
• Observe the maximum ambient temperature of 35°C when using the product.
• Do not mount the VESA adapter near a heat source or in direct sunlight, as this could heat up the adapter.
• Check whether your mounting point (e.g. monitor arm) can withstand the weight of the monitor with VESA adapter.
• The product is designed exclusively for mounting with a hole pattern of 75x75 mm.
• After installing the VESA adapter, the position of the monitor must be readjusted to ensure correct ergonomics.

⚠ CAUTION
Ensure that the device is switched off and disconnected from the power supply before installation to avoid possible injury or damage.

1. Before First Use

Check the product carefully for possible transport damage and for the absence of accessories, such as screws, which should be included in the scope of delivery.

⚠ CAUTION
Make sure that packaging materials and small screws and parts contained therein are inaccessible to children to minimize the risk of choking and other risks.

2. Maintenance and Cleaning

2.1 Maintenance

- It is recommended to check every three months that all screws are still tight. Also, regularly check the condition of all components of the product.
- Store the product in a cool and safe place, ideally at a maximum storage temperature of 40°C. For additional safety, keep the product away from children and preferably in its original packaging.
- Avoid any vibrations and shocks so as not to affect the life and functionality of the product.

2.2 Cleaning

- No corrosive or hot cleaning agents should be used to clean the product. Likewise, wire brushes, metal or other sharp materials are unsuitable for cleaning and should not be used.
- For gentle and effective cleaning, the use of a soft, damp cloth is recommended.

3. Waste Disposal

For the disposal of this product we recommend to contact the responsible local authorities or disposal services. They can provide you with detailed information on available disposal options and recycling centers in your area.

4. Manufacturer Information

3idee Technologies S.à r.l.
5 Um Lenster Bierg
L-6125 Junglinster
Luxembourg

5. Help and Feedback

If you need help with your article, we are here for you. We also appreciate any feedback.

https://help.3idee.eu/en/contact

Scope of Delivery Accessories

4x M4x14 Screw with cross recess (**SP2**)
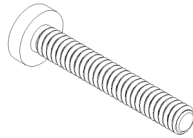
2x M3x20 Screw with cross recess (**SP11**)

Horizontal / Vertical Alignment

Please note: Not all VESA adapters and monitors are designed for vertical (upright) orientation. This limitation is often due to the specific geometry of the adapter or monitor. Do not ignore this information, as the load limit of the adapter can quickly be exceeded if not installed properly.

We are continuously working on developing monitors and adapters that are also suitable for vertical orientation.

However, monitors are designed for horizontal alignment by default.

Horizontal Mounting: YES

Vertical Mounting: YES

Assembly Instruction

Step 1 (Preparations before assembly)

Place your All-in-One PC on a safe, soft surface.

Remove the monitor stand if it is already attached.

Step 2 (Preparations before assembly)

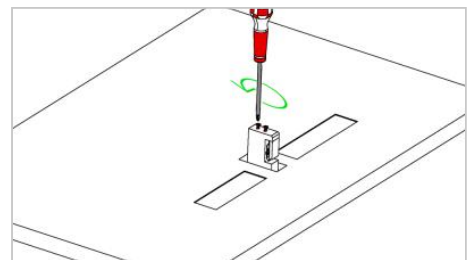Loosen the 2 screws that secure the black clip. (Figure 1)

Figure 1

Step 3 (Preparations before assembly)

First pull the latching mechanism forward and remove the spring, then pull it upwards at the same time to remove the black clip completely. (Figure 2)
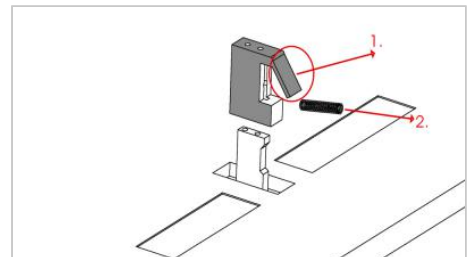

Figure 2

Step 4

Attach the VESA adapter to the previously prepared mount as shown. (Figure 3)

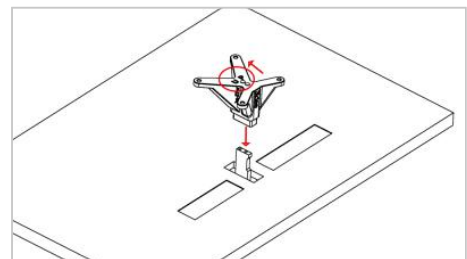Make sure that the **"Up"** mark is aligned with the top edge of the All-in-One PC.

Figure 3

Step 5

Now attach the VESA adapter using the **2x M3x20 screws** supplied from the screw bag (**SP11**). (Figure 4)
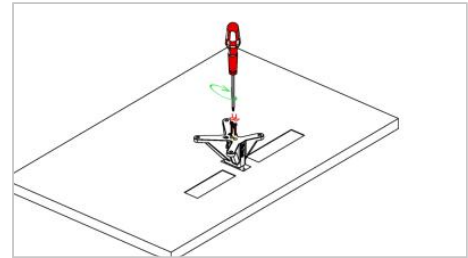
Step 6

The two USB ports, which are located directly next to the VESA adapter, are difficult to access once the All-in-One PC has been attached to a monitor arm or wall mount.

We therefore recommend attaching them in advance to avoid any inconvenience. However, please note that this step is optional and not mandatory.
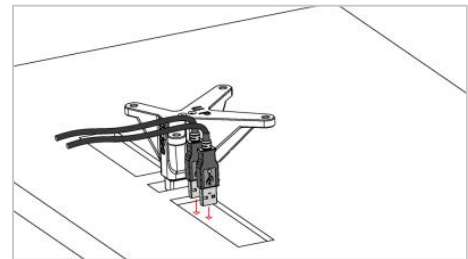
(Figure 5)

Figure 5

Step 7

The maximum distance between the back of the monitor and the VESA mounting plate is ~**55mm.**

(Figure 6)

Figure 6

Step 8

⚠ **Important:** If the instructions in this step are not suitable for your device, please follow the mounting guidelines of the manufacturer of your monitor arm or swivel arm to mount the monitor to the wall or swivel arm.

We recommend a **second person** for this step.

Now lift the monitor and hold it against your monitor mount. Attach the VESA adapter using the 4 M4x14 screws supplied (**screw bag: SP2**).

It is best to fasten 2 screws diagonally first so that the monitor can no longer fall down and you can fasten the remaining screws easily.
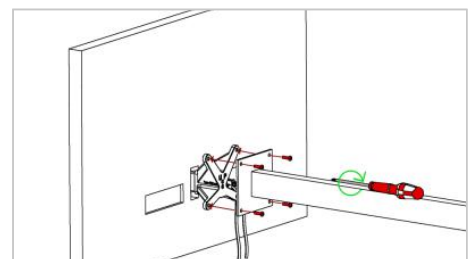

Figure 7

ATTENTION: Make sure you use the right screws!

(Figure 7)

Step 9

Now check that you have tightened all screws properly.
(Figure 8)

Figure 8